



# TIARANASA GUARDFORCE TS SENDIRIAN BERHAD

704063-U



## CORPORATE PROFILE



### TIARANASA GUARDFORCE TS SDN. BHD.

199611-E

- No. 9, 2nd Floor, Jalan Kajang Perdana 3,  
Kajang Perdana, 43000 Kajang,  
Selangor Darul Ehsan.
- CG-8734 6999 / 5299 / 8599 ● 03-8740 4748
- [tiaranasa@hctmali.com](mailto:tiaranasa@hctmali.com) ● [www.tiaranasa.com](http://www.tiaranasa.com)
- CG-9075 2000



QUALITY IS KEY TO OUR SUCCESS





## INTRODUCTION

**Tiaranasa Guardforce Ts Sdn.Bhd. ( TGF )** is in operations since August 2005. Having gained vast experience in the local security industry, our principal saw an opportunity to provide customers with services that are not only responsive and reliable, but are ready to deliver real value-for-money in increasing the upmost market .

TGF are headed by its **Chairman Lt. Col.(Rtd) Mohd Muzzamil Bin Hj Abdul Rahman, Managing Director, Mr. Murale Raja Sekaran, and Executive Director, Mr. Selvanathan Ramu** with both combined background of more than 38 years of experience in managing security operations, training and consultation advisory strategic planning on sites namely.

TGF team of operational comprises of very dedicated and committed managers, executives, supervisors, team leaders, operation officers, zoning officers, patrolling team, chief security officers and security personnel who are ready towards all current assignments and upon commencing on any new upcoming contracts awarded.

**TGF recruit only qualified, capable and well-presented staff** and TGF ensures that they receive best possible training and guidelines adaption of application as our security personnel. We work in partnership with our staff, supporting them to deliver the best and treating them with respect at all times. **Hence, our turnover percentage is an industry beating low.**

**TGF** ensure that the application to duties is matched by our professional appearance, strong communication skills and by the importance of not just of security but also as a good customer service attribute.





## OUR POLICY

TIARANASA GUARDFORCE TS SENDIRIAN BERHAD (TGF) aims to be the top security service provider in the country. TGF will achieve this through management commitment, professionalism, efficient security service, team work, customer focus, adequate employee training and compliance to ISO 9001:2015 quality management system, targeted towards providing total customer satisfaction and continuous improvement in our quality management system.

## OUR VISION

To be the most recognized and reliable leader and total security solutions provider in providing security services throughout Malaysia.

## OUR MISSION

To provide a safe and secure environment where client can function effectively and contribute to client's satisfaction.

Having a skilled, experienced and knowledgeable management and planning team to meet the requirements of our clients.

To provide client with prompt, courteous, helpful and caring service that meets client's expectation.

## OUR MOTTO

Tiaranasa Guardforce Ts Sendirian Berhad is committed for security and safety of our clients through :

- T ▶ TEAMWORK**
- I ▶ INTEGRITY**
- A ▶ ASSURANCE**
- R ▶ RELIABLE**
- A ▶ ALERT**

## OUR COMMITMENTS

We committed to ensure our security personnel:

- ▶ Understand the SOP (knowledgeable).
- ▶ Follow 100% attendance.
- ▶ Regular client meetings.
- ▶ Client's evaluation towards our security personnel.



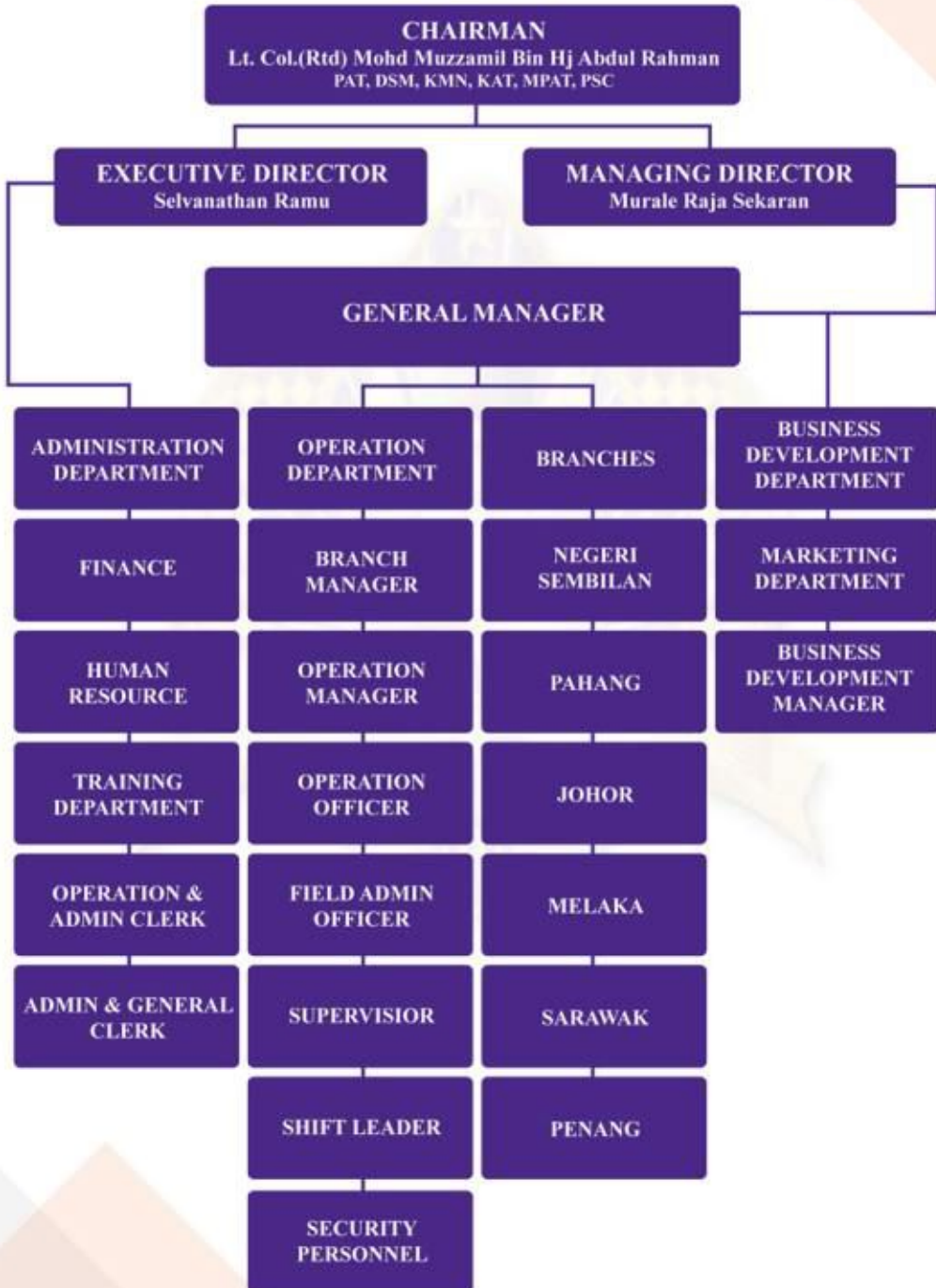


## CORPORATE INFORMATION

<b>Company Name</b>	Tiaranasa Guardforce Ts Sendirian Berhad	
<b>Chairman</b>	Lt. Col.(Rtd) Mohd Muzzamil Bin Hj Abdul Rahman PAT, DSM, KMN, KAT, MPAT, PSC	
<b>Managing Director</b>	Mr. Murale Raja Sekaran	
<b>Executive Director</b>	Mr. Selvanathan Ramu	
<b>Trade License No</b>	704983-U	
<b>Bankers</b>	Public Bank & CIMB Bank	
<b>Capitals</b>	Authorised capital	RM 1,000,000.00
	Paid Up Capital	RM 1,000,000.00
<b>Class Of Insurance</b>	MPI Generali Insurance Berhad:	
	Public Liability	RM 3,000,000.00
	Professional Indemnity	RM 500,000.00
	Fidelity Guarantee	RM 100,000.00
	Group Personal Accident	RM 3,380,000.00
<b>Hotline (24 Hours)</b>	03-9075 2000	
<b>Contact</b>	☎ 03-8734 6999 / 5299 / 8599 ☎ 03-8740 4748	
<b>Type Of Company</b>	Sendirian Berhad (private limited)	
<b>Legal Advisors</b>	T. Rajagopalu & Co	
<b>Accountant</b>	Trunes Accounting & Management Services	
<b>Auditor</b>	Ananthan Chelliah & Associates	
<b>Secretary</b>	KY Secretarial Services Sdn. Bhd.	



**ORGANIZATION CHART**





**LICENSED & ASSOCIATE**



**KDN- Home Ministry**  
Ref No : KDN.S.205/642/1-2650



**KKM- MOF**  
Ref No : 357-02187260



**PERSATUAN PERKHIDMATAN  
KAWALAN KESELAMATAN  
MALAYSIA ( PPKKM )**  
No. Ahli : 0561



**JABATAN  
KASTAM DIRAJA MALAYSIA  
ROYAL MALAYSIAN CUSTOM**  
Reg No : N10-1808-3101 0462



**CERTIFICATE OF  
INCORPORATION OF  
PRIVATE COMPANY**  
SSM NO. : 704983-U



**ISO 9001:2015  
BS EN ISO 9001:2015**



**KWSP KUMPULAN WANG  
EPF SIMPANAN PEKERJA**  
NO. : 17997246



**CERTIFICATE OF MEMBERSHIP  
SERIAL NO. : TAPA/SSP/2018/019**



**PERTUBUHAN  
KESELAMATAN SOSIAL**  
NO. : B3900004357K



**HUMAN RESOURCES  
DEVELOPMENT FUND**  
NO. : 704983-U





## SERVICES PROVIDED

- ▶ Static security personnel
- ▶ Armed guard (ex police & ex-army)
- ▶ Response & patrol services
- ▶ Escort services
- ▶ Central monitoring system
- ▶ Security alarm & system
- ▶ Audio / video surveillance (cctv)
- ▶ Consultancy & management security
- ▶ Guard dogs



## CATEGORIES OF SECURITY PERSONNEL

CATEGORIES	ABILITY
Static	<ul style="list-style-type: none"> <li>▶ Basic knowledge</li> </ul>
Trained	<ul style="list-style-type: none"> <li>▶ Able to prevent crime</li> <li>▶ Possess problem solving ability</li> <li>▶ Meet client's requirement/SOP</li> <li>▶ Able to write / speak Malay/ English</li> <li>▶ Good communication with residents &amp; management staff</li> </ul>
Elite	<ul style="list-style-type: none"> <li>▶ Nepalese security officers</li> <li>▶ Ex-serviceman-police, army, air force, navy</li> <li>▶ Able to prevent unwanted threats</li> <li>▶ Analytical thinking and good problem solver</li> </ul>





**PROVIDED EQUIPMENTS & ACCESSORIES**

- ▶ Digital Clocking
- ▶ Walkie-Talkie
- ▶ Raincoat
- ▶ Chotta
- ▶ Torchlight



**BRIEFING & TRAINING SESSION**

Basic training will be conducted 2-3 days prior to employment by a qualified trainer. Besides that, onsite training will also be conducted from time to time at the client's premises. We have training module and also trainer to train our security personnel according to KDN and PPKKM Standard.

**We are committed to ensure our security personnel:**

- ▶ Proper checking vehicle in / out
- ▶ Action during emergency
- ▶ Effective communication
- ▶ Verbal communication
- ▶ Listening skills
- ▶ Language skills
- ▶ Non-verbal communication
- ▶ Handling of record books / report writing
- ▶ Handling of walkie-talkie , whistle, cotta, watchman clock
- ▶ Patrols and fixed post ( Do's and Don'ts )

Action to prevent threat

- ▶ Sabotage
- ▶ Vandalism
- ▶ Friend's disturbance
- ▶ Robber



**QUALITY IS KEY TO OUR SUCCESS**





## TRAINED SECURITY PERSONNEL ARE ABLE TO :

- ▶ Prevent access to any trespasses inside the premises / installation.
- ▶ Politely answer any inquiries by visitor and direct them to the appropriate authorities / staff inside after obtaining permission of staff.
- ▶ Be alert during duty period.
- ▶ Learn all security drills and security procedures laid down in the standing orders, briefing and security instructions, if any, from security supervisor
- ▶ Report for duty at least 15 minutes before the start of duty.
- ▶ Verify and take charge of important keys from previous security personnel.
- ▶ Check and take charge of duty registers and log books from previous security personnel.
- ▶ Check all personnel and vehicles for identity and purpose of entry.
- ▶ Direct visitors with problems to the concerned authorities.
- ▶ Monitor behavior of suspicious persons, movement of vehicles and stores.
- ▶ Fill in the log of entry and exit of personnel, materials, vehicles and stores.
- ▶ Maintain record of issue of gate pass for outgoing materials and stores.
- ▶ Be always alert and ready to deal with security emergencies.
- ▶ Have nose for suspicious characters, movements and dangerous situations.
- ▶ Possess good memory to remember all the codes and standard security procedures.





## ARMED & UNARMED ESCORT

- ▶ VVIP escort
- ▶ Special event escort
- ▶ Personnel escort
- ▶ High value goods escort
- ▶ Major events



## ADDED SERVICES

- ▶ Onsite training by the trainer at client's premises (we have training module and also trainer to train our security personnel according to KDN and PPKKM standard).
- ▶ Patrol officers with company vehicles (on call 24 hours).
- ▶ Regular visit by our managing director and general manager at client's premises.
- ▶ Auditor appointed by Tiaranasa, quarterly audit by external security services to enhance work performance.
- ▶ Providing additional security personnel for major events.





## GUARD DOGS

Our guard dogs unit is professionally police trained and has undergone sophisticated schooling together with their handlers to rise in any occasion in order to maximize our protection plan. This service is recommended for ground prevention and building patrol surveillance. Our clients include the warehouse, stores, housing estates, clubs, factory and other enclosed property areas. Any dogs from our facility may be returned within 1 year from the date of purchase for a replacement dog of equal value if any genetic is found unworkable.



## CENTRAL MONITORING SYSTEM (CMS)

Central monitoring system (CMS) is utilized to supplement effective operation covering assignment on a 24 hour basis. We are pleased to advise our clients, house residents, banks, factories warehouse and others, to have CMS to monitor at night and inactive hours. Furthermore, if in the event of fire, robbery or other unwanted incidents, communication by our officers on the ground for immediate action using field transmitter for HQ to locate them might minimize the damages. Setting of central monitoring system ( CMS ) is under progress.



## SECURITY ALARM & SYSTEM SERVICES

- ▶ Closed circuit tv
- ▶ Access control systems
- ▶ Surveillance and detection devices
- ▶ Office / home intruder alarms
- ▶ Perimeter protection
- ▶ Alarm installation & monitoring
- ▶ Time recording system
- ▶ Fire detection & alarm systems
- ▶ Fire suppression systems
- ▶ Maintenance services



**QUALITY IS KEY TO OUR SUCCESS**



**RBA COMPLIANCE**



**ENTRANCE**



**LIVING ROOM**



**NOTICE BOARD**



**HOSTEL RULES & REGULATION**



**DINING AREA**

**QUALITY IS KEY TO OUR SUCCESS**



## **RBA COMPLIANCE**



**BEDROOM**



**FANS**



**IRONING AREA**



**CORRIDOR**

## **CODE OF CONDUCT**

- ▶ **Freely chosen employment**
- ▶ **Young workers**
- ▶ **Working hours**
- ▶ **Wages and benefits**
- ▶ **Humane treatment**
- ▶ **Non-Discrimination**
- ▶ **Freedom of association**



REGIONAL AND BRANCH OFFICES



**A HEAD QUARTERS**  
9, 2nd Floor, Jalan Kajang Perlane 3,  
Kajang Perdana, 43000 Kajang,  
Tel : 03-8734 5299

**B BRANCH OFFICE**  
No.35-2Jalan Rahang Jaya 1,  
Perninggan Rahang Jaya, 70100 Seremban,  
Negeri Sembilan, Tel : 06-763 6199

**C BRANCH OFFICE**  
No.26-L, Jalan PK 16,  
Kawasan Perindustrian Kudong,  
79200 Malaka, Tel : 06-334 0534

**D BRANCH OFFICE**  
No. 39-02, 2nd Floor, Jalan Setia Tropika  
1/15, Taman Setia Tropika, Johor Bahru  
81200 Johor, Tel : 07-231 4999

**E BRANCH OFFICE**  
1-38 MM 7, Tingkat 2,  
Tanjung Agas, 84000 Muar, Johor,  
Tel : 06-850 1037

**F REGIONAL OFFICE**  
B-2622, Tingkat 1, Jalan  
Berserah 25300 Kesantian, Pahang,  
Tel : 06-867 5999

**G REGIONAL OFFICE**  
No. 36, 3rd Floor, Jalan Jawi Jaya 1,  
Taman Jawi Jaya, 14200 Sungai Jawi,  
Pulau Pinang, Tel : 04-582 7099

**H BRANCH OFFICE**  
1st Floor, 982 BDC Commercial Centre,  
Jalan Statong, 93350 Kuching, Sarawak,  
Tel : 016-8011 246 / 019-888 6219